The "why" of email research

In this visualization, I try to record where the major research areas are for in email research.

This is the "why" of the research. Ask yourself what motivated the researcher to write the paper; that gives you the overall topic area. Then within that topic area, what they wrote about.

TOPICS, NOT PAPERS

Papers often do not fit into one hierarchical set of categories, like "personal information management" -> "HCI". The same paper could be there, and in "classificaition" and in "task management" -> "workflow".

I guess that I'm not trying to fit a paper into one bin; more like I'm trying to see what topics are being looked at.

* A Google Scholar search for "allintitle: email" returns 9230 matches. A lot of these are duplicates or just wrong, probably 70%

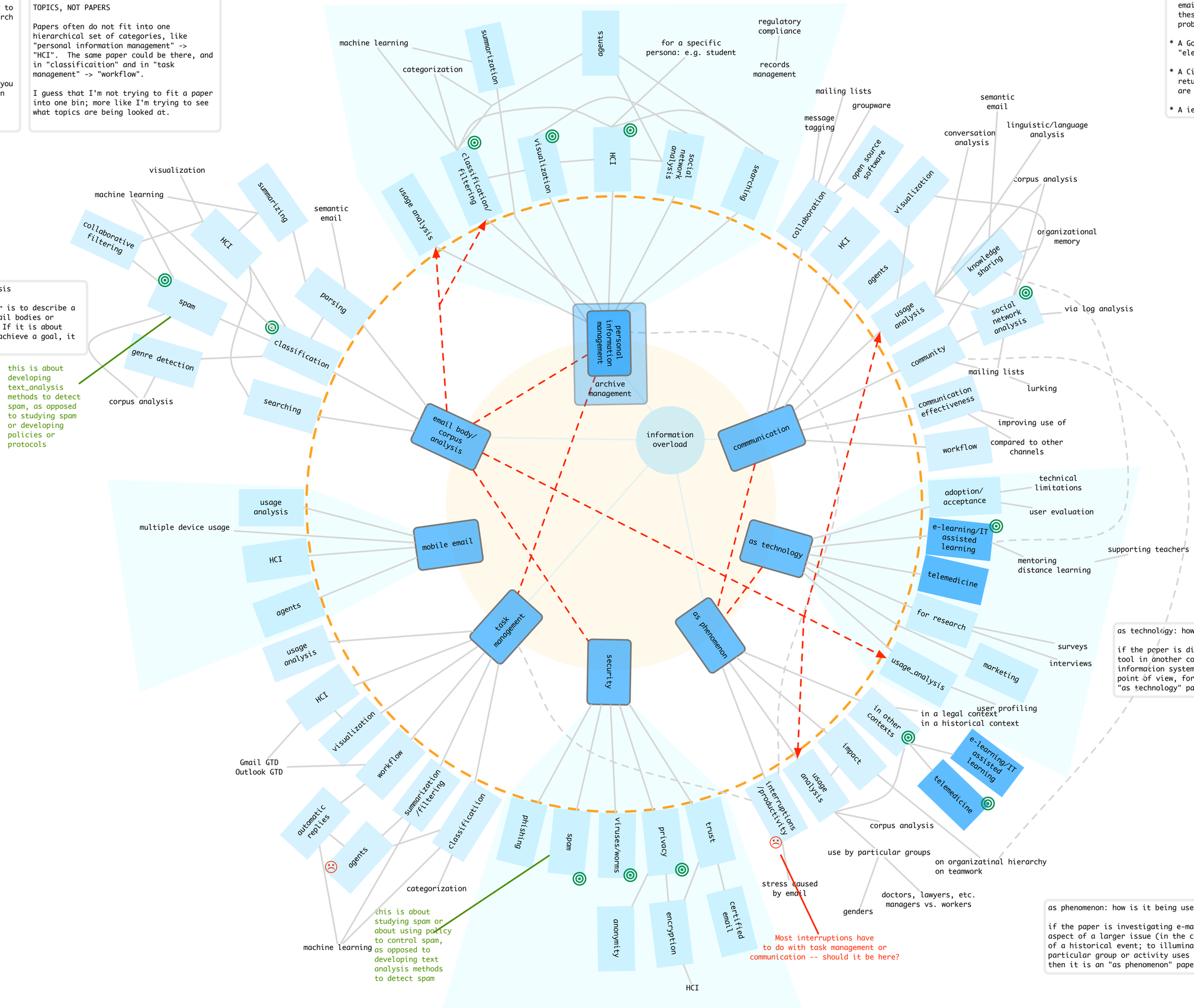
* A Google Scholar search for "allintitle: "electronic mail"" returns 3230 matches

* A Citeseer search for "email" via google returns ~13,000 matches. Again, most are duplicates or just wrong.

* A ieee Xplore search returns 670 papers

email body/corpus analysis

if the goal of the paper is to describe a method for analyzing email bodies or corpora, it goes here. If it is about using such analysis to achieve a goal, it goes somewhere else.



as technology: how can we use it?

if the paper is discussing e-mail as as a tool in another context, or as an information system (from a management point of view, for example), then it is an "as technology" paper.

as phenomenon: how is it being used?

if the paper is investigating e-mail as an aspect of a larger issue (in the context of a historical event; to illuminate how a particular group or activity uses email), then it is an "as phenomenon" paper.